

3. A Competency Based Approach

This is not a class where you will just sit and listen to a lecture. This program is competency based, and trains your EMT's in both talk down techniques and take down techniques, including escapes from grabs and holds as well as patient restraint techniques that are safe and humanistic. Participants learn these techniques, and have the opportunity to practice these skills with the instructors. Return demonstrations are used to evaluate learning and assure competency

4. A Program That Fits Your Schedule

We are often asked to offer this program at EMS continuing education symposiums of varied lengths. By using a modular approach, we are able to offer this program in either eight or twelve hour formats without sacrificing content.

CALL TODAY!

Statistics tell an alarming story! EMS providers are being assaulted at an alarming rate. There is no better time than the present to take the first step in protecting your most valuable assets—your staff!

This continuing education program has been submitted for approval to the Continuing Education Coordinating Board for Emergency Medical Services (CECBEMS).

JUST A FEW OF THE AGENCIES AND EMS SYSTEMS TO BENEFIT FROM THIS TRAINING

Illinois Fire Service Institute

Wisconsin State Paramedic Association

St. Mary's Hospital

Plainfield Fire Department

Elmhurst Fire Department

Lifestar Ambulance

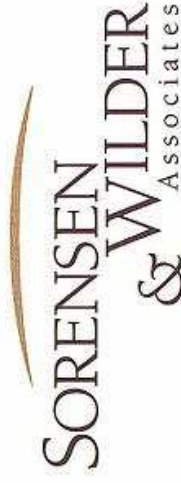
Carle Hospital

Memorial Hospital

Saint Marie University

Lewis University

Rockford Fire Department



Specialists in Safety & Security Solutions

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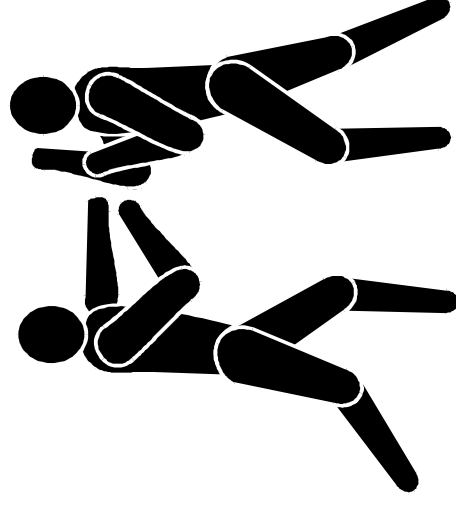
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Sorensen, Wilder & Associates

THE ESSENTIALS OF AGGRESSION MANAGEMENT IN EMS

A Personal Safety Program for EMS Providers by EMS Providers



From the Authors of "The Essentials of Aggression Management In Healthcare"

Tonight Could Be The Night...



An EMT is attacked by an irate family member. An EMT catches someone rummaging through the ambulance looking for drugs outside a patient's home in a dangerous neighborhood. The driver of a car involved in a motor vehicle accident suddenly becomes violent with the paramedic who is treating him. A psychiatric patient corners an EMT and nearly is able to attack her before help arrives. A paramedic is stabbed in the abdomen while trying to prevent a group of gang members from getting to a rival gang member who is being treated for an injury. While trying to restrain a patient, an EMT is hit in the head, resulting in a serious injury.

SOUND FAMILIAR?

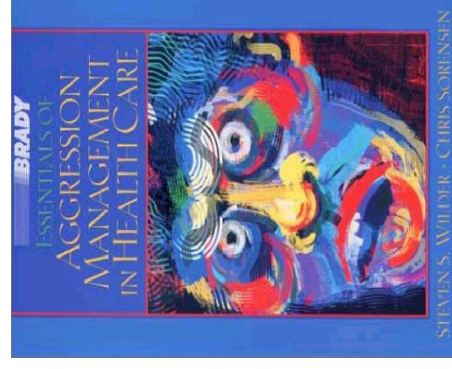
Do these incidents sound as if they may have come right from the script of a prime time television show? Sadly, that isn't the case. These are real incidents in which real EMS professionals found themselves becoming the victims of violent behavior at the hands of patients, families, and others.

WHY THIS PROGRAM?

Sorensen, Wilder & Associates (SWA) was one of the first in the nation to address the issue of EMT self defense and managing aggressive behavior. Our name has become synonymous in healthcare with aggression management and self defense for EMS and other healthcare

providers. Our book *The Essentials of Aggression Management* in

Healthcare© is now being used in EMS curriculums and nursing programs across the nation. The success of this program is the direct result of:



1. Qualified, Experienced Instructors

SWA uses only EMS professionals to train EMS professionals. We don't expect you to take training in such critical areas from someone who has never worked a day in EMS. Our staff of EMT's and paramedics have experience in the trenches. They teach from a realistic point of view. Ask them a question about real life experiences and they will have the answers, because they have been there!

2. Early Recognition Techniques

"One minute he was fine, and the next minute he just went off on me". How many times have we heard that? Most people don't go from a state of calm to a state of physical violence with no warning. Rather, they progress through a series of behavioral changes signaling potential danger. When recognized, these behavioral changes can be defused long before the behavior escalates to violence. Unfortunately, most incidents occur when the EMS providers fail to recognize the escalating behavior until it is too late.